Multimedia and E-commerce Code: BCA E501C CONTACTS: 3L + 1 T CREDITS: 4

Multimedia system design and development Computer Systems in Electronic Business Business Process Re-Engineering Electronic commerce Policy and Theory Supply Chain Management Customer Relationship Management International trading network & communication protocols Electronic payment standards E-Commerce strategy, Marketing and Business Processes

Books:

1.E-Commerce, P.T. Joseph, PHI
2.Multimedia Systems Design, Andleigh, PHI
3.E-Commerce Mgmt.- Text & Cases, Krishnamurthy, VIKAS
4.Multimedia & Web Create, Coorough, VIKAS
5.Streaming Multimedia Bible with CD, Steve, Wiley Dreamtech
6.E-Commerce, Oka, EPH.
7.Beginning E-Commerce, Reynolds, SPD/WROX